

- Experienced in information security, network administration, supporting hundreds of end users & troubleshooting
- Skilled in cloud computing, server maintenance, administering AD, office365 and virtual servers (VMware)
- Experience working with Windows OS, installing and maintaining antivirus, firewalls & permissions
- Fluent in English, fast self-learner, technical skills, attention to detail, teamwork, excellent communication skills

Professional Experience:

2019-Current: Shift and Backoffice Supervisor, Exsitu (Cloud Services and Information Security SW Provider)

- Provide services in the field of information security and cloud computing, support hundreds of end users
- Responsible for implementing information security software, install, provide training and troubleshoot
- Install and maintain Sophos antivirus software and Multi Factor Authentication software
- Setup and manage NTFS permissions, manage user and permissions in Active Directory
- Support network components, including firewalls, backup systems (Veeam), printers and mail servers
- Setup and manage domains, work with DNS and SPF; Work with vCenter to manage virtual VMware machines
- Manage a Backoffice team, asses, prioritize and assign customer issues
- Provide helpdesk support and troubleshoot server, Office 365, Windows/MAC computers, TeamViewer issues, etc.

2015-2019: Technical Support Representative, Bezeq International

- Provide support and services for wireless networks, routers and VOIP-based phones; Train new employees

- Troubleshoot web connection issues, ESET antivirus and related products

Education:

2024-Today: **Web Development Course**, Udemy

Among Study Topics: **HTML ,CSS ,JavaScript**

2022-2023: **Python Developer Course**, INT college

Among Study Topics: **SQL, Linux ,MongoDB ,Python** , networking, **Pycharm**

2019-2020: **Cyber Security Course**, John Bryce, **Final Grade: 95**

Among Study Topics: Infrastructure security, Checkpoint tools, Linux and Windows environments and servers, Active Directory, Regulations and standards, Web attack detection with Burp Suite, Web vulnerability testing, Penetration testing, SQL injections, working with Metasploit, Wireshark, Netcat, Nmap, Kali

2018-2019: **Microsoft Senior Network Administrator**, John Bryce

Among Study Topics: Windows 10 OS, Network Administration, Windows servers

2008/2016/2019, Active Directory, GPO, DNS, Hyper-V, Exchange Server 2016

Administration, AWS Cloud services

Final Project: Setup a network, including: AD, GPO, VPN, virtual machine, NTFS permission, Exchange server

2013: **CISCO PC and Network Technician Course**

Tools and technologies:

- Servers: Windows 2008/2016/2019, Exchange 2013/2016, printer servers, Active Directory
- OS: Windows 2010-2012, Linux, AWS | Virtual Machines: VMware, Hyper-V | Backup: Veeam
- Information Security: Checkpoint, Sophos, ESET, Wireshark, Metasploit, Netcat, Nmap, Fiddler, Burp Suite
- Professional apps: Office 365 - installations and user support | Remote access applications: TeamViewer

Languages: Hebrew: Mother tongue | English: High level

Military Service: Cyber Defense, ICT Corps - fix access issues, monitor and control cyber events

- Has highest security clearance (03)

****Recommendations will be provided upon request**